Desktop Client Application

AltiGen
COMMUNICATIONS

MaxClient, a Windows PC Based client application, brings quick and effivient call control, voicemail management, and extension configuration to the end user's desktop

Call Management

MaxClients lets you manage all calls through a simple GUI interface. Through this intuitive client software you can:

- View the caller ID of incoming calls
- Handle multiple calls
- Place calls on hold
- Transfer calls
    - To voicemail
    - Other extensions
    - Auto Attendants
- Conference multiple calls
- Dial numbers located in System and Personal speed dial lists
- Return calls from your stored voicemail lists
- View your extensions call history

Softphone

IP Talk turns your PC into a full featured IP Softphone. With IP Talk you can:

- Make and receive phone calls through you computer
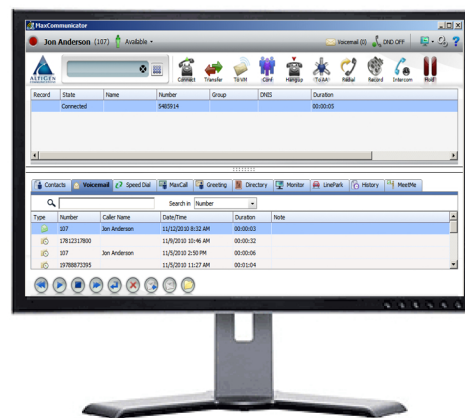- Playback Voicemail.

Voicemail Management

MaxClient allows for powerful voicemail management right from your desktop you can:

- Playback Voicemail through your phones handset or your computers sound card
- Export Voicemail to .wav files
- Save, Delete, Forward Voicemail Messages
- Return Call to the Voicemail Sender

Extension Configuration and Management

MaxClient allows users to control many of the unique extension settings without requiring intervention from system administrators. Users can manage:

- Presence / Away Messages & Voicemail Greetings
- Extension password
- Voicemail playback preferences
- Screen pop settings
- One Number Access configuration
- Call Handling preferences for:
    - Call Forwarding
    - Call Waiting
    - Do-Not-Disturb
    - Busy Call Handling
    - No Answer Call Handling
- Scheduled based Message Notification configuration to phones, pagers, custom apps or other extensions
- Personal Speed Dial Lists
- System Speed Dial Lists

MaxClients also allow users to monitor presence and status of other extensions within the AltiServ system.

Contact Management Software Integration

MaxClients also has built in contact list and screen pop integration with Contact Management software such as Microsoft CRM, Microsoft Outlook, Goldmine, or ACT! . This integration allows for direct access to phone numbers stored in your contact lists for quick speed dialing and screen pops.