VoIP Mobility

Many manufactures are touting "Mobility" as the latest buzzword. However, all mobility solutions are not the same. And more importantly, mobility without accountability can be risky. With AltiGen's unique mobility solutions, your company can realize all of the benefits without the risk.

Benefits of Mobility:

- Current or prospective customers can always reach employees.
- Traveling employees stay connected to the office.
- Sales spends more face to face time with customers.
- Key employees that move can be retained full or part time.
- Company can search for employees outside local area if necessary.
- Office overhead reduced with remote employees.

Transparency

A customer calling in doesn't need to know your employee isn't sitting at a desk in the office. Using Extension Anywhere or Voice over IP, you can transfer, intercom and conference even when you're not in the office.

Limiting Risk

AltiGen is capable of operating as the company "report card". All activity may be monitored, measured and managed the same as an employee sitting in the office. With call detail reporting and even automatic call recording of remote calls if required, you have complete control of how remote employees are working.

Traditional Remote Worker Challenges:

- Is the remote employee able to work independently?
- How are they spending their time?
- Are they as productive as employees in the office?
- How difficult/expensive is the technology to allow them to work remote?
- What will they not be able to do compared to emplo yees in the office?
- Will your current management/supervision tools work for a remote employee?

AltiGen VoIP Phone Systems offer Multiple Mobility Options:

- **Extension Anywhere -** Activate any phone (cellular phone, etc.) as a fully capable office extension.

  o Any phone (cell, home phone, etc.) can log into the server as a native extension of the system.
  o All calls are transparently routed to your designated phone
  o All standard AltiGen extension features available on remote device - such as transfer, conferencing, reporting, voice recording, and voicemail
  o Calls can still be controlled through AltiGen's desktop client
  o In times of disaster, ExtensionAnywhere™ will allow employees to call the AltiGen system and activate the phone in their home, cell phone, etc. as their office extension to maintain business continuity

- **One Number Access** - Allows specific callers to reach you at up to four different telephone numbers.

  o Program up to 4 different telephone numbers you can be reached at, with full call screening
  o If call isn't connected, caller has the option of leaving message or dialing another extension
  o Built-in Scheduling enables Calls to be restricted by Time of Day or Personal Scheduled
  o Access control based on Caller ID and optional password requirements

- **Voice over IP Remote Extensions** - Deploy AltiGen VoIP Phones in Remote Locations

  o AltiGen VoIP Phones can be deployed anywhere in the world with broadband internet access
  o AltiGen VoIP Phones operate as a regular extension for Remote Business Users or Call Center Agents
  o To connect, simply attach your AltiGen VoIP phone to an Internet connection and log in with your extension and password – In most cases, NAT and Firewall traversal is fully automatic.