MAXCommunicator 6.0

Windows-based Desktop Client & Softphone

A L T I G E N
COMMUNICATIONS

With MAXCommunicator 6.0, implementing Unified Communications has never been easier.

MAXCommunicator brings unified communications capabilities to the desktop for quick and effortless handling of calls for both personal and workgroup (call center) environments. This enables point and click dialing, presence, personal call queuing, call forwarding, one number access to up to four different numbers, call transfer and easy call conferencing right from the desktop of your PC or laptop computer – all integrated with your desktop phone.
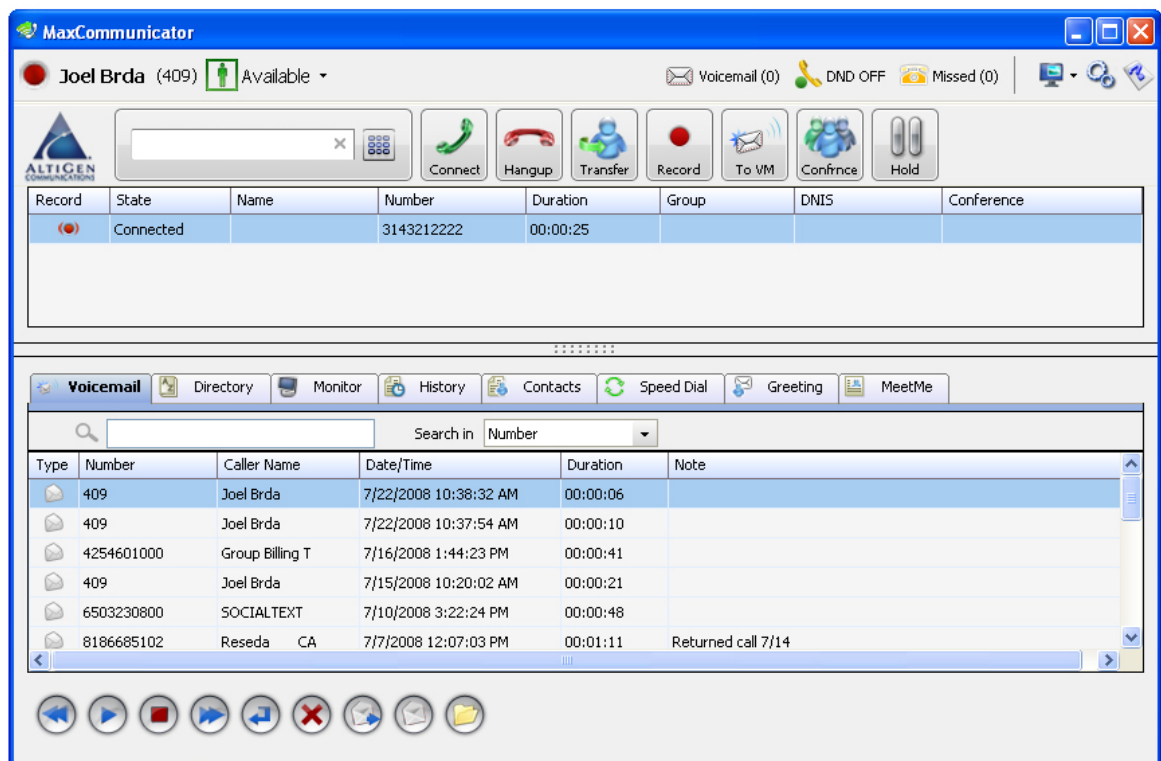
Call Management

MAXCommunicator lets you manage all calls through a simple GUI interface. Through this intuitive client software interface, you can:

- View the caller ID and caller name of incoming calls
- Place calls on hold
- Transfer calls
  - o   To voicemail
  - o   Other extensions
  - o   Auto Attendants

- Control and manage Conference Bridge meetings
- Dial numbers located in System and Personal speed dial lists
- Return calls from stored voicemail lists
- View your call history

ALTIGEN COMMUNICATIONS

Voicemail Management
MAXCommunicator allows powerful voicemail management right from your desktop. You can:

- Playback voicemail through your phone handset or through your computer's sound card
- Export Voicemail to .wav files
- Forward Voicemails via E-mail

- Save, delete, and forward voicemail messages
- Return calls to the voicemail sender

VoIP Softphone
MAXCommunicator also functions as a full featured VoIP Softphone. With the IP Talk option enabled, you can make and receive phone calls directly from your computer, just as you would on a traditional telephone. Your employees are always connected with IP Talk. Remote workers, call center agents and traveling employees all benefit from greater mobility and flexibility.

Extension Presence, Configuration and Management
MAX Communicator allows users to control many of the unique extension settings without requiring intervention from system administrators. Users can manage:

- Presence / Away Messages & Voicemail Greetings
- Extension password
- One Number Access configuration
- Call Handling preferences for:
  - o Call Forwarding
  - o Call Waiting
  - o Do-Not-Disturb
  - o Busy Call Handling

- Scheduled based Message Notification configuration to:
  - o Phones
  - o Pagers
  - o Custom application
  - o Other extensions
- Personal Speed Dial Lists
- System Speed Dial Lists

Contact Management Software Integration
MAX Communicator also has built in contact list and screen pop integration with Contact Management software such as Microsoft Outlook, Goldmine, or ACT!. This integration allows for direct access to phone numbers stored in your contact lists for quick speed dialing and screen pops.

GoldMine Creating Customers for Life®

ACT! by Sage